

## Certified Community Director booking and refund policy

1. Certified Community Director refers to the seven-unit course found [here](#).
2. Certified Community Director does not include other courses available on the Institute of Community Directors' learning management system.
3. Certified Community Director must be paid in full before access to the course will be granted.
4. The course is accessible for 12 months.
5. Refunds are not available.
6. Bundle prices are only available at the initial point of purchase. Discounts on the bundle price will not be given to those who elect to first purchase individual units, except under special circumstances.
7. All sales dates are final. No extensions will be granted.
8. The Institute of Community Directors Australia have the right to repeal access at any time.

## Financial management for community boards booking and refund policy

1. Financial management for community boards refers to the three-unit course found [here](#).
2. Financial management for community boards does not include other courses available on the Institute of Community Directors' learning management system.
3. Financial management for community boards must be paid in full before access to the course will be granted.
4. The course is accessible for 12 months.
5. Refunds are not available.
6. Bundle prices are only available at the initial point of purchase. Discounts on the bundle price will not be given to those who elect to first purchase individual units, except under special circumstances.
7. All sales dates are final. No extensions will be granted.
8. The Institute of Community Directors Australia have the right to repeal access at any time.